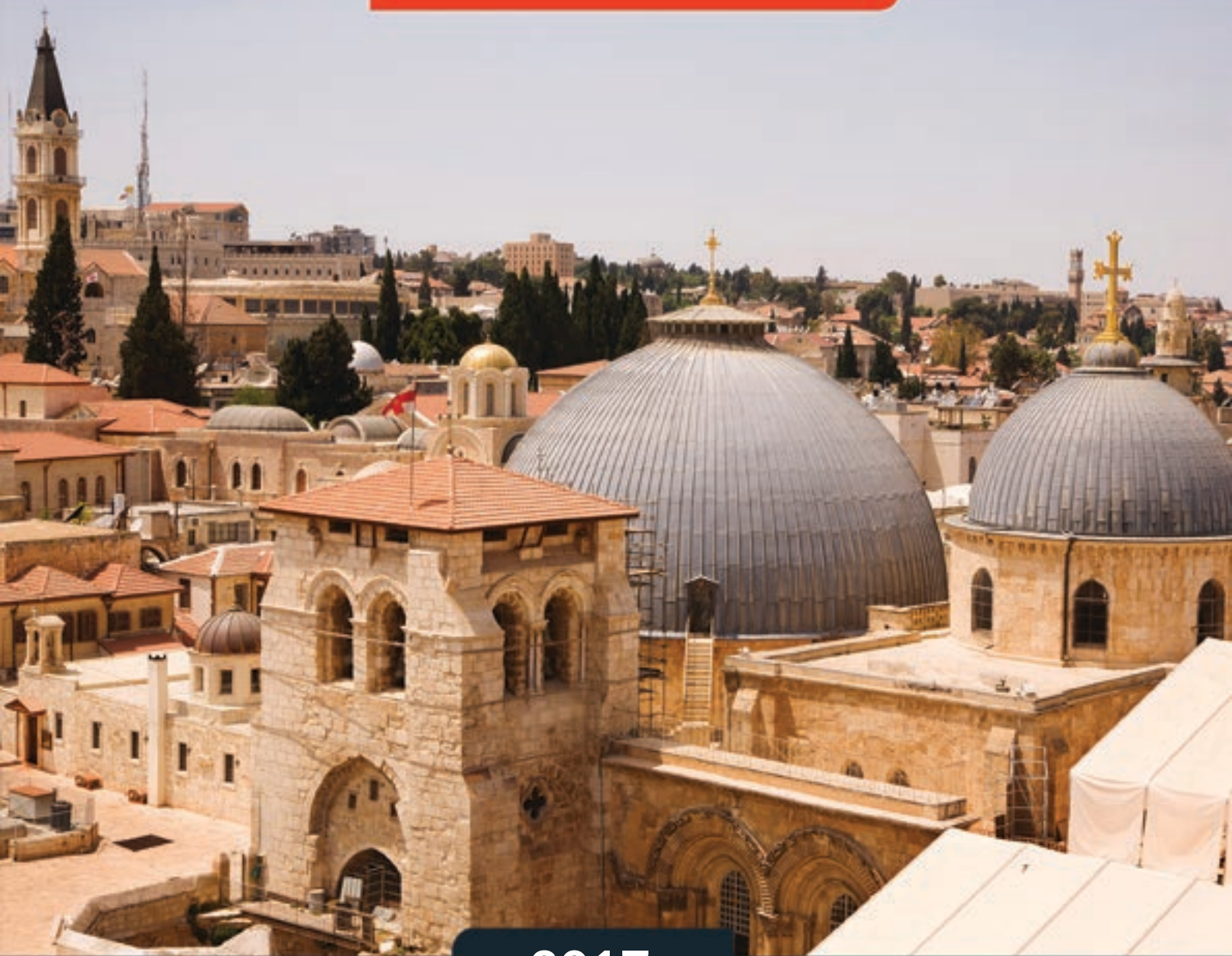




Awaken Your Faith Today



2017

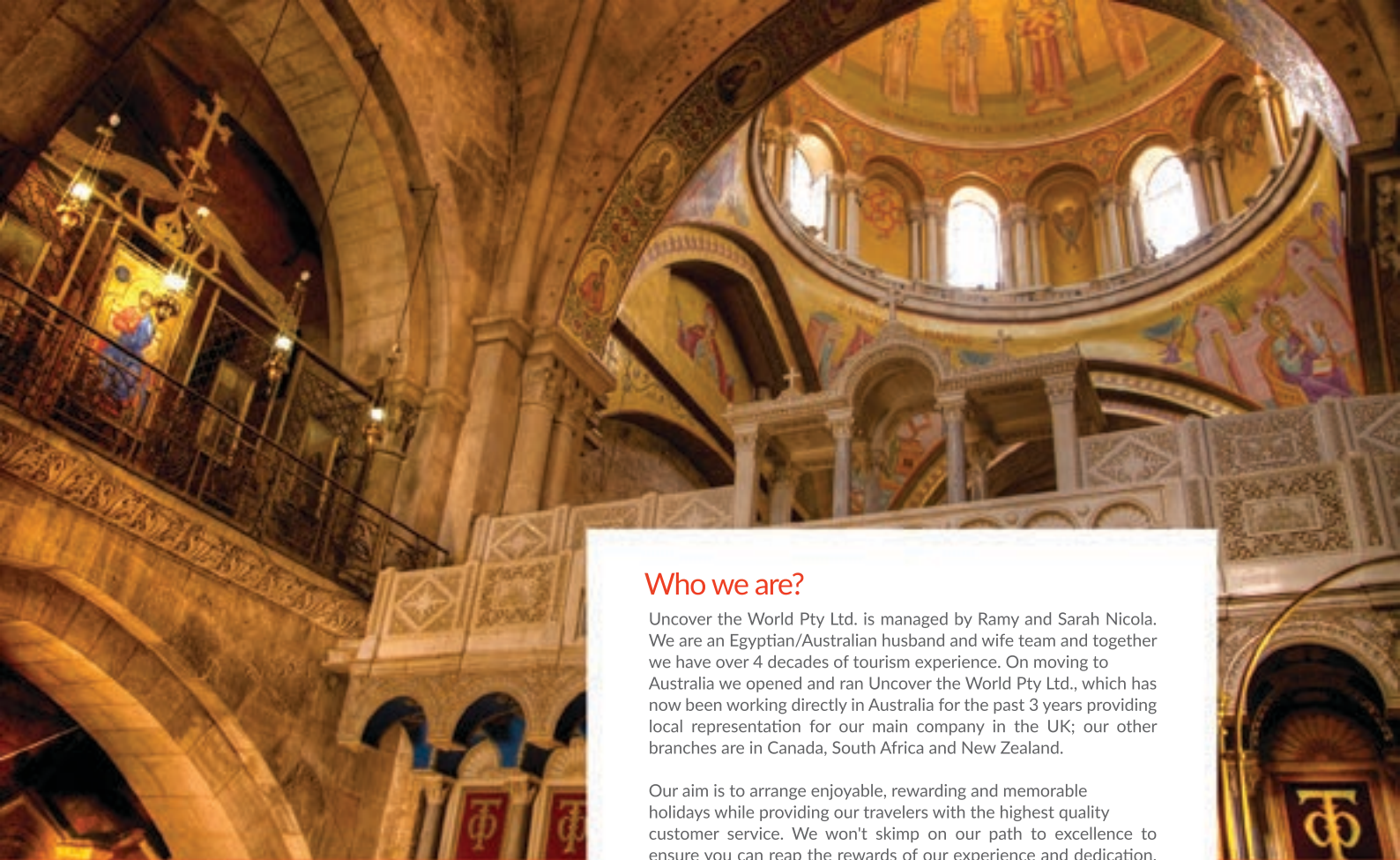
Australia Office

186 Pulteney St., Adelaide 5000
Tel & Fax: +61 402727337 - 1800 291 651
Mobile: +448 222 152
Call from New Zealand
0800 544 023 or 0122 544 023
E-mail: info@sacredheaven.com
Website: www.sacredheaven.com

UK Office

Leigh House, Varley Street, Pudsey
Leeds, LS28 6AN, Tel.: +44 203 725 8921
www.sacredheaven.com





Why choose us?

- ✓ Financial security for your peace of mind
- ✓ Members of AFTA & ATAS
- ✓ Airport transfers included
- ✓ No local payment as part of tour price
- ✓ Tours designed by experts
- ✓ Itineraries that don't cut corners or costs at your expense
- ✓ Clear info provided on entrance fees & local costs
- ✓ The best industry renowned guides
- ✓ Every booking contributes to local projects
- ✓ Great value for money!
- ✓ Church support: On all tour bookings we give 10% of our profit back to the Church handling the group



Who we are?

Uncover the World Pty Ltd. is managed by Ramy and Sarah Nicola. We are an Egyptian/Australian husband and wife team and together we have over 4 decades of tourism experience. On moving to Australia we opened and ran Uncover the World Pty Ltd., which has now been working directly in Australia for the past 3 years providing local representation for our main company in the UK; our other branches are in Canada, South Africa and New Zealand.

Our aim is to arrange enjoyable, rewarding and memorable holidays while providing our travelers with the highest quality customer service. We won't skimp on our path to excellence to ensure you can reap the rewards of our experience and dedication. Over the years we have provided service to thousands of satisfied customers from across the globe and we have built a solid reputation for our company.

We offer a variety of travel styles including set group departure tours and tailor-made holidays for individuals, couples, families, and private groups. One of our specialities is our Sacred Heaven range of themed itineraries covering the Christian heritage of the Middle East which we have arranged to meet our travelers' spiritual needs. The tour packages include visits to churches and tombs, some of which have been discovered recently and carry great Biblical importance for followers of Christian history.

One of the most popular tours traces the footsteps of the Holy Families flight into Egypt and we visit and contemplate places where Joseph, Maria and baby Jesus rested and sought shelter. Experienced, passionate and well trained local tour guides and trip leaders, many of them graduates in their field, will add flavor to your journeys' and provide an authentic understanding of every corner you visit making your trip a memorable life-enriching experience.

A pilgrimage is a journey of external and self discovery; it is an external journey to a far-away destination where as pilgrims you can walk in the footsteps of Christ or the Saints as well as an internal journey of self discovery. It is an opportunity to deepen your personal relationship with God and reconnect with your faith.

One of the advantages of travelling with an experienced company such as ours is that while it may be your first visit, we've been to your destination many times and can use that knowledge and experience to ensure you make the absolute most out of your time there. We'll be able to add little insights and extra visits or sites that you may not have considered, allowing you to relax and concentrate on making the trip into a sacred and memorable journey.

As well as original and inspiring itineraries, we're confident you'll find our Sacred Heaven tour prices very competitive. We have long standing relationships with hotels, transport companies and guides in our destinations and we'll pass the savings they generate on to you.





Booking Your Flights

INTERNATIONAL FLIGHTS Booking Your Flights



To obtain the best prices and to make our group tours run smoothly, some of our tours come packaged with all the flights. Alternatively, we offer you a choice of how to arrange your flights. Our professional and well trained team will be delighted to make all your international and domestic flight arrangements to go along with the tour package. They'll search for the best fares and compare take-off and arrival times, stop-over durations and airline service levels to give you all the information you need to make the best choice for you. If you prefer, you can book just the land arrangements with us and book your own flight tickets.

www.sacredheaven.com

Airport Transfers

Upon arrival to the airport you will meet and be assisted by one of our friendly representatives. You will then be transferred to your hotel, where the representative will assist you with the hotel check in.

We will also transfer you back to the airport at the end of the tour. All our vehicles are air-conditioned, drivers are carefully chosen & well trained. Enjoy your ride





A PILGRIMAGE TO THE HEART OF THE HOLY LAND

8 Days / 7 Nights

Price per person
\$AUD 1550

July and August will
have a **20% discount** off
tour prices.

Day 01:

Arrival Ben Gurion – Visit St George church Iod Jaffa –
Haifa – Overnight in Nazareth

Upon arrival our staff will meet you at the Ben Gurion airport where we welcome and assist our visitors to the Holy Land. We depart the airport to visit Saint George Church in Lod, then to St. Peter Church in Jaffa. We drive to Haifa, Mt Carmel stopping at Stella Maris Monastery and then we continue to View the Bahai Gardens. Then back to our hotel for dinner & overnight at Nazareth. Accommodation: Legacy Hotel

Day 02:

Nazareth – Annunciation church – Cana - Boat Ride Sea of
Galilee - churches - Overnight in Nazareth

After Breakfast we drive to visit the Annunciation Church where the crypt of the house of Virgin Mary is and then visit Mary's well. We drive to Cana of Galilee, where Jesus first Miracle of the transformation of water into wine then we proceed to the Sea of Galilee starting at Tabgha to view the mosaics in the Byzantine Church of the Loaves and Fishes commemorating Jesus Miracle. A short drive to Capernaum town of Jesus, where we visit the remains of the 4th century synagogue and the remains of St. Peter's house where early Christians expressed their beliefs then onto Mount of Beatitudes, then back to Hotel for dinner & overnight at Nazareth. Accommodation: Legacy Hotel

Have a pleasant trip

186 Pulteney St., Adelaide 5000 Tel & fax: +61 402727337 - 1800 291 651
Mobile: +61 402727337 E-mail: info@sacredheaven.com
www.sacredheaven.com

Day 3:

Drive through Jordan Valley Qasr El yehud (Jordan river baptismal site) - Jericho - Dead sea
Bethany Overnight in Nazareth

After Breakfast we start our day driving through the Jordan valley Qasr El yahud for the renewal of the Baptism. We continue to the Dead Sea for an unforgettable experience in the waters of the Dead Sea renowned for its minerals and healing powers. We proceed to Jericho, the City of the moon for a panoramic view of Mt of Temptation, where Jesus was tempted and fasted for forty days. A short drive from Mt of temptation is the famous sycamore Tree, this is where Jesus met Zakaus the tax collector. Drive to Bethany to visit Lazarus' Tomb where one of Jesus' miracles happened, then back to our Hotel for dinner & overnight at Nazareth.
Accommodation: Legacy Hotel .



Day 4:

Bethlehem - Navity Church - shepherd Field - Old city
Jerusalem - St Ann - Via de la rosa- Holy Sepulchre -
Overnight in Bethlehem

After Breakfast, check out & a short transfer to Bethlehem , arrival and we start the day by visiting the Mother of all churches "The Nativity Church", followed by a visit to the Milk Grotto & proceed to Shepherd's Field. After Lunch we drive to Jerusalem to visit St. Anne's Church, Bethsaida Pool, Via Dolorosa, the "Way of the Cross" and go through the Stations of the Cross the Holy Sepulcher Church where Jesus was crucified, died and rose from death. Back to our hotel for dinner & overnight at Bethlehem.
Accommodation:
Manger Square Hotel OR Orient Palace

Day 5:

Mount of Olives - Ascension Church Pater Noster
Gethsemane - St Mary's tomb Ein Karem - Overnight
in Bethlehem

After Breakfast we start our day in Jerusalem, where we introduce this majestic City with its rich history, our first visit is to the panoramic observation point on top of the Mt of Olives, then visit Ascension church and pater Noster. We then following the steps of Our Lord Jesus by descending from the Mt of Olives through the Palms to the traditional Palm Sunday road we visit the garden & the magnificent church of Gethsemane where Jesus had the most sorrowful hours of his life. Then we visit the Assumption Church (Virgins Mary's tomb- Orthodox Church.) Drive to Ein Karem for St. John the Baptist Church and Church of Visitation (Magnificent) where the Blessed V Virgin Mary visited Elizabeth. Back to our hotel for dinner & overnight at Bethlehem.
Accommodation: Manger Square Hotel or Orient Palace

Day 6:

Mount Zion - St Peter in Galligantu - Last supper
room Walling Wall - Overnight in Bethlehem

After Breakfast we start our day at Mount Zion, where you will see the Tomb of King David, visit the Upper room, Church of St. Peter in Gallicantu and Caiphas house; where St. Peter denied Jesus. We proceed to visit the only open Synagogue in the world which is The Western Wall that marks the remains of the Second remains of the Second Temple and the holy of holies to all Jews all throughout the world, then proceed to the Roman Cardo. Back to our hotel for dinner & overnight at Bethlehem.
Accommodation:
Manger Square Hotel or Orient Palace

Day 7:

Jerusalem old city

After Breakfast drive to Jerusalem to the old City to have free time then transfer back to our hotel for dinner & overnight at Bethlehem.
Accommodation: Manger Square Hotel or Orient

Day 8:

Transfer to Airport

After Breakfast drive to Ben Gurion Airport for your departure flight.



The rate includes

- Meet and assist upon Arrival and Departure
- 3 nights in Legacy Hotel on half board
- 4 nights in Manger Square on half board
- Entrance fees as per the itinerary
- English / Arabic speaking Guide
- All transfers by A/C Deluxe Coach
- Jericho cable car
- 2 X 500ml water daily per person

The rate excludes :

- Tips
- Medical Insurance
- Lunches
- Personal Expenses
- Any extras not mentioned

**Option to stay in Jerusalem instead of Bethlehem
at the Grand court hotel or Dan Boutique Hotel \$AUD 1850 per person**



For reservation contact us:

186 Pulteney St., Adelaide 5000 Tel & fax: +61 402727337 - 1800 291 651
Mobile: +61 402727337 E-mail: info@sacredheaven.com
Website: www.sacredheaven.com

HOLYLAND TOUR

11 Days / 10 Nights



Price per person
\$AUD 1950

July and August will
have a **20%** discount off
tour prices.

Day 01:

**Arrival Ben Gurion – Visit St George church Iod – Jaffa
Haifa – Overnight in Nazareth.**

Upon arrival our staff will meet you at the Ben Gurion airport where we welcome and assist our visitors to the Holy Land. We depart the airport to visit Saint George Church in Lod, then to St. Peter Church in Jaffa. We drive to Haifa, Mt Carmel stopping at Stella Maris Monastery and then we continue to View the Bahai Gardens. Then back to our hotel for dinner & overnight at Nazareth. Accommodation: Legacy Hotel

Day 02:

Nazareth – Cana – Mt. Tabor – Overnight in Nazareth

After breakfast depart Nazareth to visit Cana and the Church of the first miracle. Visit Anne Church then drive south to the hometown of Jesus, where we will Visit the Church of the Annunciation and Mary's Fountain and St Joseph Church. We Ascend Mount Tabor where the transfiguration of Jesus took place then visit the Coptic Church, return to your hotel for Dinner and overnight Nazareth. Accommodation: Legacy Hotel

Have a pleasant trip

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Mobile: +61 402727337 E-mail: info@sacredheaven.com
www.sacredheaven.com

Day 03:

Mt Beatitudes – Tabgha – St. Peter Primacy – Boat Ride Yarden - Overnight in Nazareth

Early morning departure to Tiberias to visit Mount of Beatitudes, site of The Sermon on the Mount then proceed to Tabgha where the miracle of the Loaves and Fish took place, visit the Church of the Primacy the place of Saint Peter's confirmation. In Capernaum we will Visit the remains of the ancient synagogue where Jesus preached and look at Peter's house. Then we will carry out the Pilgrimage by boat on the Sea of Galilee (recalling the Pilgrimage by boat how Jesus calmed the water). In the Afternoon we will visit the Jordan River, where we will renew the sacrament of Baptism. Drive to your hotel for dinner and overnight Nazareth. Accommodation: Legacy Hotel



Day 04:

Beit Sahour – Beit Jala - Overnight in Bethlehem

After breakfast , check out and drive to Bethlehem. Our day begins with holy mass at the Nuns Monastery in Bethlehem then visiting the Church of the Nativity the Grotto of the birth of the Savior. Then we will visit the Shepherds Field. We will proceed to Hebron, where we will see Makhpela Cave, the Tombs of Abraham, Sarah, Isaak, Rebecca, Jacob and Liah. In the Russian Mission Compound then we will visit the Mambre Oak, then we will go to Beit Jala where you will visit the Church and the Grotto of St. Nicolay. Drive to your hotel for dinner and overnight Bethlehem. Accommodation: Manger Square Hotel or Orient Palace

Day 05:

Bethlehem

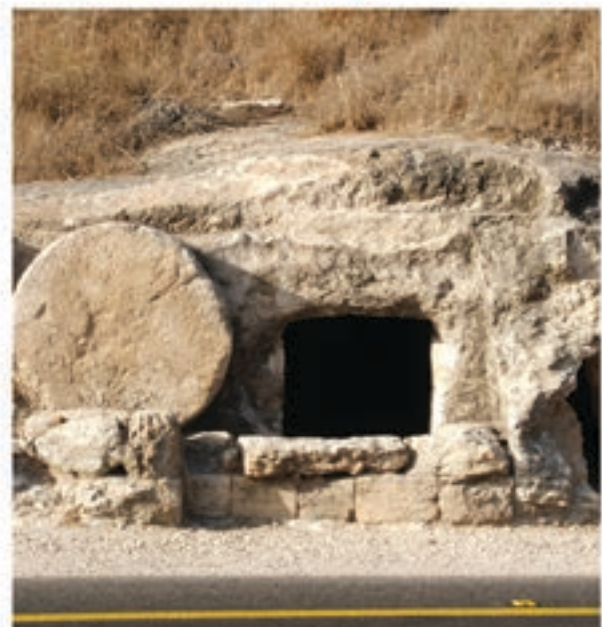
We will then visit Kidron Valley and Ein Karem the birth place of John the Baptist & Church of visitation and Emmuas. Drive to your hotel for dinner and overnight Bethlehem. Accommodation: Manger Square Hotel or Orient Palace



Day 06:

Bethlehem – Jericho – Qumran Dead Sea Overnight in Bethlehem

Drive to ancient city of Jericho where the walls came tumbling down and see the commanding view of the Mt of Temptation by Electrical Car, visit Elisha's Fountain then drive via the Judean Desert to the Dead Sea the Lowest point on earth. A beautiful new road takes us south along the shores of the Dead Sea to Qumran where the Dead Sea Scrolls were discovered. Visit the remains of the Community Centre of the Essenes and the Caves of the Scrolls. On our return we visit Bethany, the home of Mary, Martha and Lazarus also visit Lazarus Tomb. Return to your hotel for dinner and overnight Bethlehem. Accommodation: Manger Square Hotel or Orient Palace



Day 07:

Bethlehem – Mt. Olives – Gethsemane - Overnight in Bethlehem

Start the day with the holy mass at St. Mary Tomb after which you will drive to Bethphage (where Jesus was on the eve of Palm Sunday) then head to Mt of Olives for a Panoramic view of the Old City of Jerusalem. You will then visit the chapel of the Ascension, the Church of Pater Noster, the Dominus Flevit and St Mary Magdalene Russian Church. You will walk along the Palm Sunday Road to visit the Church of Geth Semane. You will then visit the Church of All Nations which stands on the Rock of Agony where Jesus was betrayed by Judas, then visit the House of St. Stephens. Return to your hotel for dinner and overnight Bethlehem. Accommodation: Manger Square Hotel or Orient Palace



Day 08:

Bethlehem – Mt Zion – Overnight in Bethlehem

This morning we start with a visit to Mt Zion where we visit the room of the Last Supper, the Tomb of King David, the church of Hagaia Maria Zion and the Church of St. Peter in Gallicantu. Return to your hotel for dinner and overnight Bethlehem. Accommodation: Manger Square Hotel or Orient Palace



Day 09:

Old Jerusalem - Overnight in Bethlehem

Start your day with the pray of the holy mass at the diocese or one of the el Kods Monastery. We will then continue to Via Dolorosa where the Church of the Holy Sepulcher and Golgotha are located. Tour in Old Jerusalem the four quarters and the City Gate. Return to your hotel for dinner and overnight Bethlehem. Accommodation: Manger Square Hotel or Orient Palace

Day 10:

Jerusalem - Overnight in Bethlehem

Your day will be spent at the Old City of Jerusalem visiting the Western Wall, David Tower, and City of King David, the Temple Mount- Dome of the rock Mosque, Al Aksa Mosque & shrines on the Temple Mount & Siolam Tunnel. The church of St. Anne & Pools of Bethesda. Return to your hotel for dinner and overnight Bethlehem. Accommodation: Manger Square Hotel or Orient Palace



Day 11:

Departure

After breakfast, your time is free until we pick you up from your hotel and transfer to the airport for your departure



The rate incudes:

- Meet and assist upon Arrival and Departure
- 3 nights in Legacy Hotel on half board
- 7 nights in Manger Square or White Diamond Hotel on half board
- Entrance fees as per the itinerary
- English / Arabic speaking Guide
- All transfers by A/C Deluxe Coach
- Jericho cable car
- 2 X 500ml water daily per person

The rate excludes:

- Tips
- Medical Insurance
- Lunches
- Personal Expenses
- Any extras not mentioned

Day 01:**Arrive Cairo airport – Old Cairo – Khan El Khalili – overnight Cairo**

Upon arrival our staff will meet you at the Cairo airport where we welcome and assist our visitors. You will then visit Old Cairo Churches the Hanging Church and The Monastery of St George after which you will have free time for shopping in Khan El Khalili Bazaars. Transfer to your hotel for dinner and overnight Cairo. Accommodation: Fairmont Nile City

**Day 02:****Pyramids - Egyptian Museum - overnight Cairo**

Our tour of Egypt begins with a drive to Giza on the outskirts of Cairo to visit the Sphinx and the three great pyramids of Egypt. One of our local Egyptologist guides will be accompanying you on this and all of your other sightseeing tours, and you'll find them a wealth of knowledge and full of enthusiasm about Egyptian history, and their country in general. At 500 feet high and 750 feet wide at its base the Great Pyramid of Khufu (Cheops) is an awesome man-made structure constructed of giant stone blocks with a hard limestone casing.

The casing has, over the years, been stripped away to leave exposed the inner block structure. Together with the smaller pyramids of Khafre (Chephren) and Menkaure (Mycerinus), the majestic sight of these enormous structures rising out of the desert is a breathtaking spectacle. You will have the opportunity to climb down right inside the pyramids if you wish, though your guide cannot accompany you (a limited number of tickets are available for the Great Pyramid). Following on from the Pyramids we then head to the Egyptian Museum in central Cairo. Home to the fantastic Tutankhamun exhibit the museum hosts a huge number of other ancient Egyptian artefacts. Drive to your hotel for dinner and overnight Cairo. Accommodation: Fairmont Nile City

Day 03:**Wadi El Natrun – Alexandria – overnight Alexandria**

Full day tour to visit the Three Monasteries of Wadie El Natrun and St. Makar Monastery. Your first visit will be to Al-Baramus Monastery, the oldest monastery there, next visit Anba Bishoy Monastery (The body of St Anba Bishoi is still in the Monastery) and Abu Makar Monastery (St. Makarous). Then last you will visit El-Surian Monastery, which is the smallest one. This area once housed 50 monasteries but nowadays there are only the 4 monasteries left. Leave the Monasteries and continue to Alexandria. Drive to your hotel for dinner and overnight Alexandria. Accommodation: Montazah Sheraton Hotel Alexandria

**Day 04:****Alexandria city tour – overnight Alexandria**

This Mediterranean City, founded by Alexander the Great, has many unique attractions. Spend the day viewing the relics of a bygone age these are a highlight of Alexandria. Visiting such sites as Pompeii's Pillar, the only Amphitheatre built by the Romans in Egypt, the Graeco-Roman museum, Qaitbay Citadel, Montaza Palace and Alexandria Library. Drive back to your hotel for dinner and overnight Alexandria. Accommodation: Montazah Sheraton Hotel

Day 05:**St. Mina Monastery – overnight Cairo**

After breakfast you will depart Alexandria to visit The Monastery of Saint Mina the Coptic Orthodox Monastery is located in the Western Desert near Alexandria. The modern Monastery is built close to the ruins of Abu Mena, the greatest Christian place of pilgrimage back in the East during the early medieval period it was destroyed by the Arabs during the Muslim conquest of Egypt. Drive back to Cairo and to your hotel for dinner and overnight Cairo. Accommodation: Mena House hotel.

Day 06:**St. Antonious Monastery**

After breakfast depart Cairo to travel to The Monastery of Saint Anthony is a Coptic Orthodox monastery standing in an oasis in the Eastern Desert of Egypt, in the southern part of the Suez Governorate, hidden deep in the Red Sea Mountains. Dinner and Overnight at the guest house.

Accommodation: St. Paula Guest House

Price per person \$AUD 725

July and August will have a **20%** discount off tour prices.

The rate includes:

- Meet and assist upon Arrival and Departure
- 3 nights in Nile Fairmont City on Half Board
- 2 nights in Montazah Sheraton Alexandria on half board
- 1 night in St. Paul Guest House on half board
- 1 night in Mena House on half board
- Entrance fees as per the itinerary
- English / Arabic speaking Guide
- All transfers by A/C Deluxe Coach
- 2 X 500 ml water daily per person

The rate excludes:

- Tips
- Medical Insurance
- Lunches
- Personal Expenses
- Any extras not mentioned

Day 07:**St. Paul Monastery – Cairo**

After breakfast you will visit The Monastery of Saint Paul the Anchorite near the Red Sea Mountains, it is about 155 km south east of Cairo. The monastery is also known as the Monastery of the Tigers. Drive back to Cairo and return to your hotel for dinner and overnight Cairo. Accommodation: Fairmont Nile City

Day 08:**Airport transfer**

After breakfast, your time is free until we pick you up from your hotel and transfer to the airport for your departure

**Flight Cost:**

- Air Sinai flight from Tel Aviv to Cairo one way per person \$AUD 475

- Flights from major cities around Australia from per person in economy \$AUD1750 - \$AUD 1950 using either Qatar Airways or Cathay Pacific.





• Manger Square Hotel ★★★★★



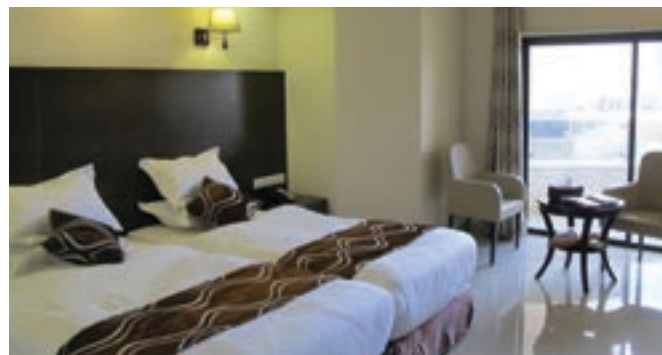
Manger Street, Bethlehem, Palestine



Phone: +970 2 277 8888



www.mangersquarehotel.com



• Orient Palace Hotel ★★★★★



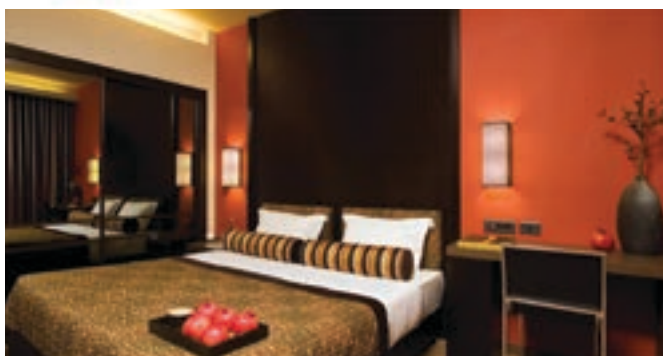
Manger Street, PO 8980 Bethlehem



Phone: +972 4-906-0000



www.orientpalace.com



• Dan Boutique ★★★★★



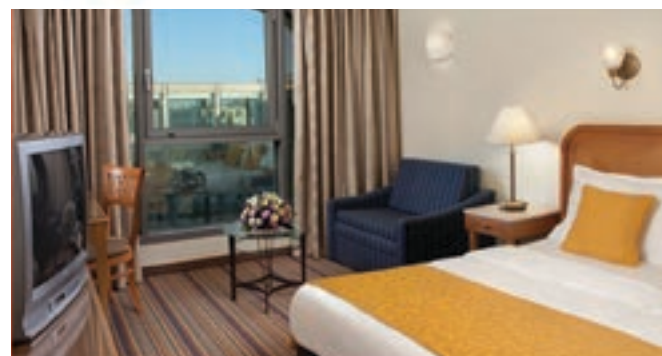
Hebron Rd 31, Jerusalem, 93546



Phone: +972 2-568-9999



www.danhotels.com/JerusalemHotels/DanBoutiqueJerusalemHotel/



• Grand court Hotel ★★★★★



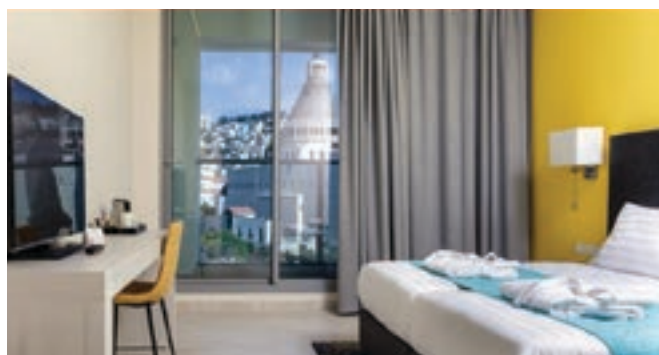
St. George St 15, Jerusalem, 91002



Phone: +972 2-591-7777



<https://www.grandhotels-isrel.com/grand-court-hotel-jerusalem>



• Legacy Hotel ★★★★★



Rehov Paulus HaShishi, Nazareth, Israel



Phone: +972 4-906-0000



www.nazarethlegacy.com



• Mena House

★★★★★



Pyramids road, P.O. box 12556, Giza



Phone: +202 33 77 3222



www.menahousehotel.com

• Nile Fairmont Nile City

★★★★★



2005, Kornish Al Nile, Cairo



Phone: +20 2 24619494



www.fairmont.com/nile-city-cairo



• Sheraton Montazah Hotel

★★★★★



Corniche Road, Alexandria, Egypt



Phone: +203 5480550



www.sheratonmontazah.com

Baggage Allowance



Qatar + Aegean Airlines + Air Sinai

The baggage allowance for Qatar Airways flights is 30 KG, for any extra kilo \$50 AUD per KG will be charged. You will have 7KG allowance for hand luggage. Aegean Airlines allows only 23 KG and 7 KG hand luggage. For every extra bag up to 23 KG, an amount of 25 Euros will be charged. For the Air Sinai flights, the baggage allowance is 1 bag with 23 KG plus a 7 KG hand luggage.

Cathay Pacific + Air Sinai

Standard allowance for Economy Class is a total of 30kg per passenger and maximum of 2 pieces. For each extra kg, \$60 USD will be charged. For the cabin baggage, one piece is permitted with a maximum of 7kg. For the Air Sinai flights, the baggage allowance is 2 bags, each 23 KG plus a 7 KG hand luggage.

Distance between cities in Kms.

Tel Aviv and Nazareth

1 h 32 min (104.6 km)

Tel Aviv Ben Gurion airport and Jaffa

25 min (23.5 km)

Nazareth and Tiberias

45 min (30.7 km)

Nazareth and Jericho

1 h 20 min (94.4 km)

Nazareth and Bethlehem

1 h 20 min (111 km)

Bethlehem and Tel Aviv

1 h (57.9 km)





1. Bank details:

The deposit need to be paid to our bank account as for the following details and payment by credit card is acceptable with a 3.5% credit card surcharge (Visa and Master) and 4.5% for AMEX .

Bank account details :

Uncover The World Pty Ltd
Bendigo Bank
Account No: 15686-2922
BSP : 633000

2. Cancellation policy

Cancellation by you

You, or any member of your party, may cancel your travel arrangements at any time. The cancellation will take effect from the date that written notification from the person who made the booking is received at our offices/ via email. We recommend that you use recorded delivery/ read receipt. Any cancellation will incur a charge to reflect the reasonable costs incurred by us in arranging and cancelling your booking. Charges for cancellation after the balance due date will vary due to the complex nature of our travel itineraries. Please note, the costs of many international flights are non refundable. This will be advised to you at the time of booking. The full costs of cancellation will be communicated to you at the point of cancellation. We have prepared the following cancellation charges below as a guide only, and these are subject to variation.

(The cancellation charge detailed will be calculated on the basis of the total cost payable by the person(s) cancelling excluding amendment charges which are not refundable in the event of the person(s) to whom they apply cancelling.): -

More than 56 days	Loss of deposit	Full refund of balance
42 to 56 days	Loss of deposit	70% refund of balance
28 to 41 days	Loss of deposit	50% refund of balance
14 to 27 days	Loss of deposit	25% refund of balance
0 to 14 days	No refund	

Other flights:

3. Qatar Air Ways Policy

CHANGES/PENALTIES/TICKETING FEES:

- Date change prior to ticketing OR after ticketing (anytime) is permitted subject to availability Change Fee AUD75 applies and possible ADC Upsell in fare may apply.
- Date change after ticketing is permitted against ticket re-issue in an individual booking class subject to RBD seat availability and an up-sell to the applicable individual published fare. Difference in fare, taxes and change penalty of AUD 75 will apply.
- Name changes / corrections prior to ticketing is permitted FOC.
- Name correction after ticketing is permitted collecting the name correction fee of AUD 55.00.
- Name change / replacement after ticketing is permitted at AUD 130.00 (Reissue Fee + Name Correction Fee)
- Agents may issue the group tickets in-house or via a consolidator/ticket centre. If the agent wishes for Qatar airways to issue the tickets, a ticketing fee of AUD 55 per ticket will apply.

CANCELLATION & REFUND:

Following percentages of the Nett fare paid excluding any taxes will apply for cancellation of any unutilized tickets prior to departure: CANCELLATION PENALTIES AFTER TICKETING

360-28 PRIOR TO DEP	27-08DAYS PRIOR TO DEP	07-04 DAYS PRIOR TO DEP	03-01 DAY PRIOR TO DEP
10%	25%	50%	NON REF

CANCELLATION PENALTIES AFTER DEPOSIT / PRIOR TO TICKETING

360-0 DAYS PRIOR TO DEP

25% OF THE GROUP FARE INCLUSIVE OF YQ

www.sacredheaven.com



Sacred Heaven is a trading name of Uncover the World Pty Ltd.

